

## SYSTEMS REQUIREMENTS (for both ExamSoft and NBME exams)

### The following laptop requirements are necessary for New Jersey Medical School

REQUIREMENTS	
Windows	Mac OS
<ul style="list-style-type: none"> <li>English OS versions of Windows 10</li> <li><b>Windows 10 RT and 10 S are NOT supported at this time.</b></li> <li>2.0 GHz Intel i3 equivalent processor or higher</li> <li>RAM = 4 GB or higher</li> <li>HD (needs at least 1 GB of free space)</li> <li>13' screen or larger (Laptops)</li> <li>Minimum screen resolution of 1024x768 is required with a 32 bit color setting</li> <li>Virtual machines &amp; applications are not allowed</li> <li>Surface Pro is allowed (non-pro Surface devices are not allowed)</li> <li>Tablets are not allowed; nor Chromebooks, netbooks, etc.</li> <li>For on-site support, a working USB port is required (newer devices may require an adaptor)</li> </ul>	<ul style="list-style-type: none"> <li>v10.13 (High Sierra), v10.14 (Mojave), v10.15 (Catalina) *</li> <li><b>Any server version of Mac OS is NOT supported</b></li> <li>1GHz Intel processor or higher</li> <li>RAM = 4 GB or higher</li> <li>HD (needs at least 1 GB of free space)</li> <li>13' screen or larger (Laptops)</li> <li>Minimum screen resolution of 1024x768 is required with a 32 bit color setting</li> <li>Virtual machines &amp; applications are not allowed</li> <li>iPads/tablets are not allowed</li> <li>For on-site support, a working USB port is required (newer devices may require an adaptor)</li> </ul>
<ul style="list-style-type: none"> <li>Microsoft Edge, Internet Explorer</li> <li>Chrome</li> <li>Firefox</li> <li>Do not use beta versions. Other browsers are not supported.</li> </ul>	<ul style="list-style-type: none"> <li>Safari</li> <li>Chrome</li> <li>Firefox</li> <li>Do not use beta versions. Other browsers are not supported.</li> </ul>
<ul style="list-style-type: none"> <li>Browser Settings                             <ul style="list-style-type: none"> <li>- JavaScript Enabled</li> <li>- Cookies Enabled</li> <li>- CSS Enabled</li> <li>- Disable pop-up blockers</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Browser Settings                             <ul style="list-style-type: none"> <li>- JavaScript Enabled</li> <li>- Cookies Enabled</li> <li>- CSS Enabled</li> <li>- Disable pop-up blockers</li> </ul> </li> </ul>
<ul style="list-style-type: none"> <li>Must have Administrator level account permissions.</li> </ul>	
<ul style="list-style-type: none"> <li>Disable Toolbars, Adware or Spyware programs. They may adversely affect the computer's performance and cause delays in loading testing questions.</li> <li>If you are using McAfee, you need to turn off Real-Time Scanning.</li> <li>Turn off Windows updates or virus scanner updates to avoid interruptions during testing.</li> </ul>	

\* <https://ei.examssoft.com/GKWeb/login/njms>

MacOS Catalina (version 10.15) is compatible with Exemplify v.2.0.6 or greater. Previous versions of Exemplify will not work with macOS Catalina

**Mac :** <https://examssoft.force.com/emcommunity/s/article/Exemplify-Minimum-System-Requirements-for-Mac-OS-X>

**Windows:** <https://examssoft.force.com/emcommunity/s/article/Exemplify-Minimum-System-Requirements-for-Windows>

# VIDEO CONFERENCING TOOLS

The following video conferencing tools are used at New Jersey Medical School.

**Zoom:** <https://it.rutgers.edu/zoom/>

**Webex:** <https://webex.rutgers.edu/>

**Microsoft Teams:** <https://it.rutgers.edu/rutgers-connect/knowledgebase/getting-started-with-microsoft-teams/>

**Remote Access Guide:** [https://it.njms.rutgers.edu/?page\\_id=689](https://it.njms.rutgers.edu/?page_id=689)

**Accessories:** [https://www.one-tab.com/page/YVEITEx1SDC2XmkQLVxG\\_Q](https://www.one-tab.com/page/YVEITEx1SDC2XmkQLVxG_Q)

Here's a list of affordable headsets if the student does not already own a pair or own Bluetooth headphones with a built-in mic