# SYSTEMS REQUIREMENTS (for both ExamSoft and NBME exams)

**The following laptop requirements are necessary for New Jersey Medical School**

| REQUIREMENTS | |
|---|---|
| **Windows** | **Mac OS** |
| <ul><li>English OS versions of Windows 10</li><li>**Windows 10 RT and 10 S are NOT supported at this time.**</li><li>2.0 GHz Intel i3 equivalent processor or higher</li><li>RAM = 4 GB or higher</li><li>HD (needs at least 1 GB of free space)</li><li>13' screen or larger (Laptops)</li><li>Minimum screen resolution of 1024x768 is required with a 32 bit color setting</li><li>Virtual machines & applications are not allowed</li><li>Surface Pro is allowed (non-pro Surface devices are not allowed)</li><li>Tablets are not allowed; nor Chromebooks, netbooks, etc.</li><li>For on-site support, a working USB port is required (newer devices may require an adaptor)</li></ul> | <ul><li>v10.13 (High Sierra), v10.14 (Mojave), v10.15 (Catalina) *</li><li>**Any server version of Mac OS is NOT supported**</li><li>1GHz Intel processor or higher</li><li>RAM = 4 GB or higher</li><li>HD (needs at least 1 GB of free space)</li><li>13' screen or larger (Laptops)</li><li>Minimum screen resolution of 1024x768 is required with a 32 bit color setting</li><li>Virtual machines & applications are not allowed</li><li>iPads/tablets are not allowed</li><li>For on-site support, a working USB port is required (newer devices may require an adaptor)</li></ul> |
| <ul><li>Microsoft Edge, Internet Explorer</li><li>Chrome</li><li>Firefox</li><li>Do not use beta versions. Other browsers are not supported.</li></ul> | <ul><li>Safari</li><li>Chrome</li><li>Firefox</li><li>Do not use beta versions. Other browsers are not supported.</li></ul> |
| <ul><li>Browser Settings<ul><li>- JavaScript Enabled</li><li>- Cookies Enabled</li><li>- CSS Enabled</li><li>- Disable pop-up blockers</li></ul></li></ul> | <ul><li>Browser Settings<ul><li>- JavaScript Enabled</li><li>- Cookies Enabled</li><li>- CSS Enabled</li><li>- Disable pop-up blockers</li></ul></li></ul> |
| <ul><li>Must have Administrator level account permissions.</li></ul> | |
| <ul><li>Disable Toolbars, Adware or Spyware programs. They may adversely affect the computer's performance and cause delays in loading testing questions.</li><li>If you are using McAfee, you need to turn off Real-Time Scanning.</li><li>Turn off Windows updates or virus scanner updates to avoid interruptions during testing.</li></ul> | |

**\*** https://ei.examsoft.com/GKWeb/login/njms

MacOS Catalina (version 10.15) is compatible with Examplify v.2.0.6 or greater. Previous versions of Examplify will not work with macOS Catalina

**Mac** : https://examsoft.force.com/emcommunity/s/article/Examplify-Minimum-System-Requirements-for-Mac-OS-X

**Windows**: https://examsoft.force.com/emcommunity/s/article/Examplify-Minimum-System-Requirements-for-Windows

# VIDEO CONFERENCING TOOLS

**The following video conferencing tools are used at New Jersey Medical School.**

**Webex:** https://webex.rutgers.edu/

**Microsoft Teams:** https://it.rutgers.edu/rutgers-connect/knowledgebase/getting-started-with-microsoft-teams/

**Zoom:** Tentatively coming to RU as a enterprise tool around 7/1/20. More information will be forthcoming around that time.

**Remote Access Guide:** https://it.njms.rutgers.edu/?page_id=689

**Accessories:** https://www.one-tab.com/page/YVEITEx1SDC2XmkQLVxG_Q ( A list of affordable headsets if the student does not already own a pair or own Bluetooth headphones with a built-in mic)